

**Government of Tamil Nadu
Highways Department
Tamil Nadu Road Sector Project**

**ROAD USER SATISFACTION SURVEY
(2004-2005)**

2. Profile of the Respondents

2.1.1 The respondents included both men and women respondents. Of the total percentage, 79% were men respondents and 21% were women respondents.

Truckers/ Tanker Driver	400	
Private Bus Drivers	400	
State Transport Drivers	400	
Taxi Drivers	300	
Hired car/ Travels Drivers	200	
Wagon Drivers	100	
Auto rickshaw Drivers	200	
Private Car Drivers	200	
Commercial Vendors	100	
	MEN	WOMEN
Owner driven cars *	400	200
Two wheelers (Owner driven)*	200	100
Farmers/Agricultural commodity producers*	400	200
Households adjacent to main roads including pedestrians and cyclists*	700	400
Public Transport commuters*	400	400
Tourists*	200	100
Sec* - Socio Economic Class		

2.1.3 On an average most of the respondents are between the age group of 31-40 years.

Table 2.3 Distribution of Respondents by Age

Age (Years)	%
18-20	5
21-30	32
31-40	37
41-50	19
50+	7
Total	100

2.2 Education level

2.2.1 A majority of the respondents are literates. Most of them have completed their std X/SSLC.

Table 2.4 Distribution of Respondents by Their Education Level

Education level	All%	TD%	PBD%	SBD%	T-D%	HCD%	A-D%	WD%	PCD%
Illiterate	2	1	0	0	0	0	1	1	0
Literate but no schooling	1	0	0	0	0	0	1	0	0
Class I to IV	6	8	4	2	7	6	10	11	7
Class V to IX	28	51	35	21	49	42	43	40	33
Class X/SSC	36	38	55	68	38	43	42	42	46
Pre University/Diploma	9	1	3	7	4	4	1	4	2
Graduate & above	17	1	1	2	2	3	1	3	6

2.2 Education level

2.2.1 A majority of the respondents are literates. Most of them have completed their std X/SSLC.

Table 2.4 Distribution of Respondents by Their Education Level

Education level	FWO%		TWO%		PTC%		Tou%		HH%		F/A%		Ped%		Cyc%		CV%	
	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F
Illiterate	0	0	0	0	1	2	0	1	2	2	7	10	3	3	5	13	0	29
Literate but no schooling	0	0	0	0	0	2	0	0	1	3	3	2	1	3	1	0	1	6
Class I to IV	0	2	3	1	2	6	4	3	7	8	12	17	4	10	9	7	15	29
Class V to IX	4	1	15	9	16	16	14	21	25	31	39	43	32	23	42	13	45	24
Class X/SSC	23	13	31	32	26	28	36	35	35	34	30	24	34	45	29	40	32	12
Pre Uni/Diplo	11	6	20	15	23	18	17	12	11	7	4	0	14	5	4	7	3	0
Grad & above	61	79	30	43	32	27	27	27	21	15	5	3	12	13	9	20	4	0

2.3 Ownership of durables

2.3.1 Majority of the respondents own a television, Radio is owned by 77% of the respondents and 43% own a two wheeler.

Table 2.5 Distribution of Respondents by Ownership of durables

Durables	%
TV (Colour/B&W)	96
Radio	77
Bicycle	73
Two wheeler	43
Car	16
Total	100

2.4 Exposure to Mass Media

2.4.1 Exposure to news paper and TV is very high among all the respondents.

2.4.2 Radio listening is also considerably high among respondents like taxi drivers, hired car drivers and four wheeler and two wheeler owner/user.